

Lamps & Lighting



General Maintenance

Please read these instructions in conjunction with any product specific instructions within your product packaging or on our website.

To help prolong the life & appearance of lamps and lights, we advise the following:

STYLISH HOME SECRETS

Maintenance, Care and Cleaning

- * Both lamp bases and lamp shades can be discoloured or affected by heat and sunshine – leave at least 30cm from heat sources.
- * We do not recommend placing lamps or shades in excessively high or low temperatures or damp environments
- * Our lighting is manufactured and quality checked in line with UK legal regulations. We are not responsible for defects caused by the misuse of the product
- * Please follow specific product guidance contained either within your packaging or on our website to understand voltage and bulb details
- * Do not fit a bulb of greater wattage than described – if you are unsure, do check with us
- * Always unplug from the mains when fitting a bulb or changing a bulb
- * All lamps must be protected by a 3 Amp fuse in the mains plug
- * Never plug your lamp into the mains until it is fully assembled
- * If an electrical fault develops, seek professional help from an electrician and always have wall and ceiling lights fitted by a professional, certified electrician
- * Never modify any electrical fitting or lamp
- * Dispose of old bulbs carefully and do not leave a fitting without a bulb in place
- * Our lighting products are for domestic use only
- * Unless specified, lighting products are for indoor use only and not suitable for use in bathrooms.

Caring for your shade and/or your lamp base, will depend on the fabric or material it's made from.

Ceramic bases

- * Our ceramics are hand finished or hand glazed and therefore pieces within the same collection may vary slightly as they are each unique. Varying tones and small irregularities in glaze are part of an item's uniqueness and handcrafted appeal, not faults.
- * Abrasive materials or chemicals must not be used when cleaning.
- * Dust with a soft, dry cloth

Glass bases

- * Abrasive materials or chemicals must not be used when cleaning.
- * Dust with a soft, dry cloth

Rope & Natural Fibres

- * Avoid contact with water or chemicals
- * Dust with a soft cloth
- * Due to the nature of natural rope and linen, there will be imperfections and variations in each piece, enhancing its rustic and organic nature

Most items can be returned for a full refund within 30 days of delivery, provided they are in original, unused, saleable condition and repacked in the original packaging. We are only able to cover the cost of returns for faulty, damaged or wrongly dispatched items.

If you are unsure about anything, please ask!

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