

Tableware, glass & Ceramics



General Maintenance

Please read these instructions in conjunction with any product specific instructions within your product packaging.

To help prolong the life of ceramics, glass and tableware, we advise the following:

STYLISH HOME SECRETS

Care & Cleaning

Ceramics (urns, tableware, bowls, vases)

- * Please check on our website to see if specific tableware items are dishwasher proof
- * Urns and vases should not be put in the dishwasher
- * Our ceramics are hand finished or hand glazed and therefore pieces within the same collection may vary slightly as they are each unique. Varying tones and small irregularities in glaze are part of an item's uniqueness and handcrafted appeal, not faults.
- * Abrasive materials or chemicals must not be used when cleaning.
- * Please remove any sticky labels before placing your dishes in a dishwasher
- * Dry with a soft cloth and allow to air before putting away.

Glassware (glasses, glass vases, glass candlesticks, lanterns)

- * Hand washing in warm soapy water is recommended for all glassware
- * When drying glassware always use a dry, clean, soft and lint-free cloth.
- * When washing and drying glassware, do not twist the body in opposite direction to the stem as this can cause damage.
- * Some glassware may be washed in the dishwasher – please check the details of your items on the website
- * Always place glassware on the top shelf of the dishwasher
- * If using a dishwasher, always use a low temperature setting and a mild detergent.
- * Please be advised that heat, friction and dishwasher detergents can dull or scratch glassware
- * Do not pour hot or boiling liquids into glassware
- * The finely made rims on glassware are the most fragile part so don't turn upside down when drying or storing

Cutlery

- * Washing promptly after use is strongly recommended. Some food deposits can tarnish the cutlery if allowed to remain
- * We recommend hand washing with a mild bleach-free detergent in hot water and drying thoroughly before storing
- * Avoid soaking in water.
- * Handwashing is recommended for some cutlery, including gilt/gold coloured. If you do clean your cutlery in the dishwasher, use a mild detergent and place handles down into the basket.
- * Some cutlery sets may be washed in the dishwasher – please check the details of your items on the website

If you are unsure about anything, please ask!

Most items can be returned for a full refund within 30 days of delivery, provided they are in original, unused, saleable condition and repacked in the original packaging. We are only able to cover the cost of returns for faulty, damaged or wrongly dispatched items.

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