

Upholstery



General Maintenance

Please read these instructions in conjunction with any product specific instructions within your product packaging.

To help prolong the life of your upholstery, we advise the following:

STYLISH HOME SECRETS

Care & Cleaning

- * Regular but gentle Hoovering with a brush attachment helps keep your furniture looking fresh and prevent ground in dirt accumulating
- * Do not dry clean or wash fabric or covers unless it is specifically stated that you can, as doing so could result in a loss of fire-retardant properties and cause fabric durability issues.
- * For wooden components, such as legs, use a soft dry cloth. Do not use a detergent. Polish periodically with a natural wax.
- * Keep upholstery away from heat and moisture, and never expose upholstery to direct sunlight as fading and discolouration may occur.
- * Professionally clean your upholstery once a year
- * Spot clean is recommended, Remove all spills immediately. Blot liquid spills with a clean, dry, white cloth, working towards the centre of the spill. Do not rub or use abrasive cleaners as this may damage the furniture. Should the piece become stained or suffer other damage, we recommend professional help is sought.
- * Avoid contact with chemicals including hair and skin products, fake tan and air pollution such as cigarette smoke as this may cause discolouration
- * Be careful when zipping and unzipping – never force a zip or trap threads or fabric in the teeth
- * If upholstery is exposed to direct sunlight for long periods of time, it will cause the colour and fabric to deteriorate. Use in hot and sunny conservatories is not recommended.
- * We advise leaving at least a 30cm clearance from heat sources such as radiators to prevent colour change or permanent marks occurring. Likewise, keep furniture a safe distance away from working fireplaces.
- * Do not place hot items such as cups, laptops or hot water bottles on the fabric as this may leave a mark.
- * All foam is manufactured to meet stringent flammability regulations; additives used to comply with this standard may occasionally give rise to a slight odour which will dissipate over time once the product is unwrapped, aired and in use
- * Removable legs that screw in may loosen with use; check regularly they are secure by gently turning, but do not over tighten.
- * Avoid dragging or dropping your upholstery onto corners or feet, or leaning back on two legs as this may cause damage.

Specific fabric care

Linen and Linen Mix

- * Clean spills immediately by blotting with a dry, absorbent cloth
- * Linen has a natural tendency to crease, which enhances its textural appearance. Creases will soften and fade out as the fabric relaxes
- * Some stains can be carefully spot cleaned using a mild, clear detergent and lukewarm water

Velvet

- Delicate fabrics such as velvet have a raised pile and exhibit shading variations, crushing lines and bruising, all of which create unique features. The pile may compress over time in high use areas. Extra care should be taken with liquids as these may mark the velvet.
- Due to the methods of dyeing used with certain fabrics, there may be variations in colour and shading. This can occur within the same batch and is quite normal.
- On occasion, velvet upholstery may become crushed during transit. Allow time after unpacking for the pile to relax and settle. For persistent crushing lines, a light steaming or gentle brushing in the direction of the pile should make them disappear.

Leather and Vegan Leather

- * Periodically dust with a dry cloth to prevent moisture loss
- * Blot stains immediately with a dry cloth to absorb all the moisture. Do not rub the leather
- * Spot clean with a mild soap and water solution
- * Do not use chemicals or abrasive cleaning agents. The stain will look its worst at the time of the incident but will begin to disperse and look like a part of the fabric.
- * Avoid positioning your leather furniture in direct sunlight as this will cause it to fade. If this is unavoidable, try draping a throw over the exposed leather to protect it.
- * Don't place leather near heat sources as this may cause the leather to crack

Boucle

- * Dry clean only

If you are unsure about anything, please ask!

Most items can be returned for a full refund within 30 days of delivery, provided they are in original, unused, saleable condition and repacked in the original packaging. We are only able to cover the cost of returns for faulty, damaged or wrongly dispatched items.

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